Take advantage of everything your membership offers!

Membership in the Independent Insurance Agents of Connecticut includes all agency employees. Every member of IIAC has unlimited access to services and information from both the Independent Insurance Agents of Connecticut and the Independent Insurance Agents and Brokers of America at no additional charge.

**Member Benefits** include access to the following programs and services:

### PROGRAMS

- **Trusted Choice®** - IIAC Members automatically become Trusted Choice® members and are part of the trustedchoice.com consumer agent portal.
- **Eagle Agency** - A general agency created exclusively for IIABA members. Eagle Agency gives Big “I” member agencies easy access to top-rated carriers for personal lines with low volume commitments and no fees. For additional information, visit www.iiaba.net - place your cursor over “Products” and select “Big “I” Eagle Agency from the drop-down menu.”

### INSURANCE COVERAGE FOR YOUR CLIENTS

- **UPC Insurance** - Through a partnership with UPC, IIAC members have access to a standard homeowners market specializing in coastal property. Connecticut is UPC’s 11th state and is now open for business! For more information contact Warren Ruppar.
- **Stand Alone Programs** - Personal Umbrella; In-Home Business; and Lawyers’ Professional Liability. For more information, please contact Rose Mullaly at 860-563-6510 or rmullaly@iiac.org.
- **Big “I” Markets** - The no fee brokerage operation within the Big “I” offering numerous products available for both personal and commercial lines accounts. To learn more about the program and to enroll your agency go to www.bigimarkets.com.

### PUBLICATIONS

- **Independent Agent Magazine** - On line copy of all magazine articles
- **The IIAC News Release** - A weekly email publication bringing you up-to-date on the latest insurance news & events.
- **Legislative Update** - Scheduled bulletins during regular and special sessions of the state legislature.
- **Insurance News & Views** - A weekly publication covering federal government affairs, industry trends, and news about Big “I” products and services. E-mail ginny.piersen@iiaba.net to subscribe.
- **Two for Tuesday** - A publication of Big “I” markets. To enroll your agency go to www.bigimarkets.com.
- **VUpoint** - The publication of the Virtual University of IIABA. This newsletter contains informative articles on agency management and personal/commercial lines. Prior articles are archived for easy reference. To register, please click here.

### EDUCATION AND TRAINING

- **Continuing Education Courses** - A wide variety of continuing education classes are available to members at a discounted rate. For a current calendar, please visit the Education page of our website - www.iiact.org.
- **Licensing Classes** - Provided for the Property & Casualty license, Personal Lines only license and the Life, Accident & Health license. Courses are listed on the Education page of our website.
- **On-Line Training for New Hires** - Offered in partnership with New Level Partners. Online learning is ideal for new hires and is an excellent way to fit coverage education into the workday. Our new hire training is on-demand, interactive, cost-effective and measurable!

### INSURANCE COVERAGE FOR YOUR AGENCY

- **Coverage for your agency** - Errors & Omissions; Employment Practices & Discrimination Liability; Directors & Officers; and Data Breach - Cyber Liability. For more information, please contact Laura Szatkowski at 860-563-6510 or lszatkowski@iiac.org.

### SERVICES

- **Heartland Payroll** - Heartland Payroll’s state of the art in-house payroll system can customize payrolls and reports for your agency’s and your client’s needs without offering competing services to your clients. For more information, visit the “Products” page of our website.
- **WAHVE** - Work at Home Vintage Employees provides experienced insurance professionals to agencies on a remote outsourcing basis for full-time, part-time or project work.

### BIG “I” VIRTUAL UNIVERSITY

**RESEARCH & TECHNICAL ISSUES**

The VU provides unique and valuable member services including:

- **Research Library** - Access to hundreds of insurance, business and technology articles written by volunteer faculty and other contributors. Technical insurance articles often include links to full sample ISO forms.
- **“Ask the Expert”** - A service which takes your questions and distributes them to as many as 40 experts across the nation. Responses are received within 3 - 5 business days, although most times it is sooner. To register, please click here.
- **Webinar Classes** - Numerous CE credit and non-CE credit webinars are offered.

All member agencies are assigned a member number. Agency administrators are assigned a username and password which authorizes them to add additional users within the agency. If you or your agency administrator do not know your user name and password for the IIAC / IIABA websites, please contact Rose Mullaly in our office at (860) 563-6510 or email Rmullaly@iiac.org.